

# hardware support

Reduce the cost of your hardware procurement, device management and support by enlisting Tracknology's resources for the procurement, support and management of your devices.

Tracknology have access to most of the major manufacturers for supply, diagnostics and service criteria of devices prior to deployment, with ongoing enterprise level support services.



## Hardware Procurement

- Assessment in device selection, inbound logistics, changeovers
- Device comparison & testing, diagnostics, preload, configuration
- Purchase, acquisition, accessory management

## Diagnostics

- Device comparisons and initial pre-load and setup
- Itemised inventory per company
- Device testing and reporting against OEM specifications



## Enterprise Level Managed Services

- Itemised configuration per handset / division / device / company
- Swap Pool, Fleet Logistics, Fleet Diagnostics, Asset Control
- End User support, inbound/outbound logistics, user training

[info@tracknology.com.au](mailto:info@tracknology.com.au)

**1300 962 752**

Tracknology™ & Tracknology Business Innovations  
Level 2, 60 Bulcock Street, Caloundra QLD 4551

**TRACKNOLOGY**  
AFFORDABLE WORKFORCE SOLUTIONS