

handset training for end users

We call it "IOU Training", for Interactive Online User Training. Using web based technologies & advanced emulators, we remotely provide classroom based training for your staff.

Training is conducted online via "webinar-style" technology to ensure end users get as much as possible out of their new handsets or tablets, with follow up end user support.



How is the Training Provided ?

- Pre-register for training sessions, teleconference & web demo
- Practical user activities & real time feedback (eg. email)
- Follow up service for seven days with ticketed (email) support

The Training Sessions

- Groups of up to 10 people at a time, pre-registered for event
- National teleconferencing and video display services via web
- 15 minute lead-in with up to 1 hour training

Compatible Handsets & Operating Systems

- Major manufacturers supported (see icons for OS & OEM's)
- Tablets PC training also available for Android
- Software upgrade versions and carrier variations



IOU Training can also be linked to our Mobile Device Management range of products



info@tracknology.com.au

1300 962 752

Tracknology™ & Tracknology Business Innovations
Level 2, 60 Bulcock Street, Caloundra QLD 4551

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